

Independence and Impartiality

ERM Certification and Verification Services (ERM CVS) is the ERM Group's global provider of independent certification, verification and assurance services. We recognise that acting impartially is a fundamental requirement for our business that will help support our reputation and ensure our work inspires confidence – both with clients and the public.

To secure and maintain trust and confidence in the provision of our services, it is essential that our certification and verification decisions are based on objective evidence obtained from our assessment of performance. We will remain impartial and objective in all our activities.

We continually review our activities and relationships to ensure that we conduct our business in a way that does not compromise these principles. We will take appropriate actions to ensure we have no conflicts of interest, and that threats to impartiality are removed or minimized to an acceptable level.

The Impartiality Committee of ERM CVS undertakes the role of the Committee for Safeguarding Impartiality and their key responsibilities in this respect are to:

- Ensure that commercial or other considerations do not prevent the consistent provision of objective certification and verification services
- Ensure that we are constantly reviewing and updating our impartiality controls and review processes and providing independent advice in this respect
- Advise on matters affecting confidence in the impartiality of our certification and verification activities including openness and public perception
- Conduct an Annual Review of the impartiality of our audit, certification and decision making processes

